

Michael Taylor Search & Selection
Quality Policy

It is the policy of MTS to maintain a quality system designed to meet the requirements of ISO9001:2015 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the organisation.

It is the policy of MTS to:

- Taking initiative and holding ourselves accountable for any non-conformances within the business.
- Staying true to who we are, with upmost honesty, integrity, authenticity and straight to the point.
- Offering competitive salaries and rewarding good performances, while providing security for all employees in a vibrant working environment
- Recognizing employee potential, ensuring the necessary tools are accessible to help encourage skill set training. Creating a supportive and motivating environment, while having the ability to enjoy what we do as well as being good at what we do!
- Survival, growth and thrive! Consistently looking for ways of improvement, adapting our working environment to fit the team's needs, driving innovate ideas to improve on branding and reputation, always allowing room for growth and the opportunity for the business to thrive.
- Being true to who we are and what we do, we are a business of honest and reliable people, who believe in providing our support when and where possible.
- Reduce, Reuse and Recycle! By creating and implementing an environmentally friendly practice, we can help reduce our environmental footprint as a company. We will strive to honour our commitment and always do our best in creating a greener workplace and future.

This quality policy provides a framework for setting, monitoring, reviewing, and achieving our objectives, programmes and targets.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed by "Top Management" to ensure it remains appropriate and suitable to our business. The Quality System is subject to both internal and external annual audits.

Top Management



Michael Widmer
Director
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